

Limited Warranty

Neato Robotics, Inc. warrants to the original purchaser (“you” or “your”) that your Neato Robotics hardware product shall be free from defects in material and workmanship for 365 days from the date of purchase. You may also find this information by selecting your product in the Online Support section of our website at www.neatorobotics.com/support. Except where prohibited by applicable law, this warranty is nontransferable and is limited to the original purchaser. This warranty gives you specific legal rights, and you may also have other rights that vary under local laws.

Remedies

Neato Robotics’ entire liability and your exclusive remedy for any breach of warranty shall be, at Neato Robotics’ option, (1) to repair or replace the hardware, or (2) to refund the price paid, provided that the hardware is returned to the point of purchase or such other place as Neato Robotics may direct with a copy of the sales receipt or dated itemized receipt. Shipping and handling charges may apply except where prohibited by applicable law. Neato Robotics may, at its option, use new or refurbished or used parts in good working condition to repair or replace any hardware product. Any replacement hardware product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer or for any additional period of time that may be applicable in your jurisdiction.

This warranty does not cover problems or damage resulting from (1) accident, abuse, misapplication, or any unauthorized repair, modification or disassembly; (2) improper operation or maintenance, usage not in accordance with product instructions or connection to improper voltage supply; or (3) use of consumables, such as replacement batteries, which were not supplied by Neato Robotics except where such restriction is prohibited by applicable law.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED AND DESCRIBED ABOVE, AND NO WARRANTIES WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, SHALL. NO OTHER EXPRESSED WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON NEATO ROBOTICS, INC. NEATO ROBOTICS, INC. SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF NEATO ROBOTICS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST NEATO ROBOTICS, INC. BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY NEATO ROBOTICS, INC. AND CAUSING THE ALLEGED DAMAGE.

WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO YOU AND YOUR PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT SOLD BY NEATO ROBOTICS, INC. NOT CAUSED DIRECTLY BY THE GROSS NEGLIGENCE OF NEATO ROBOTICS, INC. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NONTRANSFERABLE AND STATES YOUR EXCLUSIVE REMEDY.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

How to Obtain Warranty Support

Before submitting a warranty claim, we recommend you visit the support section at www.neatorobotics.com/support for technical assistance. Valid warranty claims are generally processed through the point of purchase during the first

thirty (30) days after purchase; however, this period of time may vary depending on where you purchased your product – please check with Neato Robotics or the retailer where you purchased your product for details. Warranty claims that cannot be processed through the point of purchase and any other product related questions should be addressed directly to Neato Robotics. The addresses and customer service contact information for Neato Robotics can be found in the documentation accompanying your product and on the web at www.neatorobotics.com/support.

National Statutory Rights

Consumers have legal rights under applicable national legislation governing the sale of consumer goods. Such rights are not affected by the warranties in this Limited Warranty.

No Other Warranties

No Neato Robotics dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

Neato Robotics Address

Neato Robotics, Inc.
1916 Old Middlefield Way, Suite A
Mountain View, CA 94043
U.S.A.

Effective Date: December 15, 2009